

## Managed Email

Email is a vital communications channel that underpins virtually all aspects of business. Unfortunately, most email systems don't provide users with the reliability, functionality, or security that they need to effectively communicate.

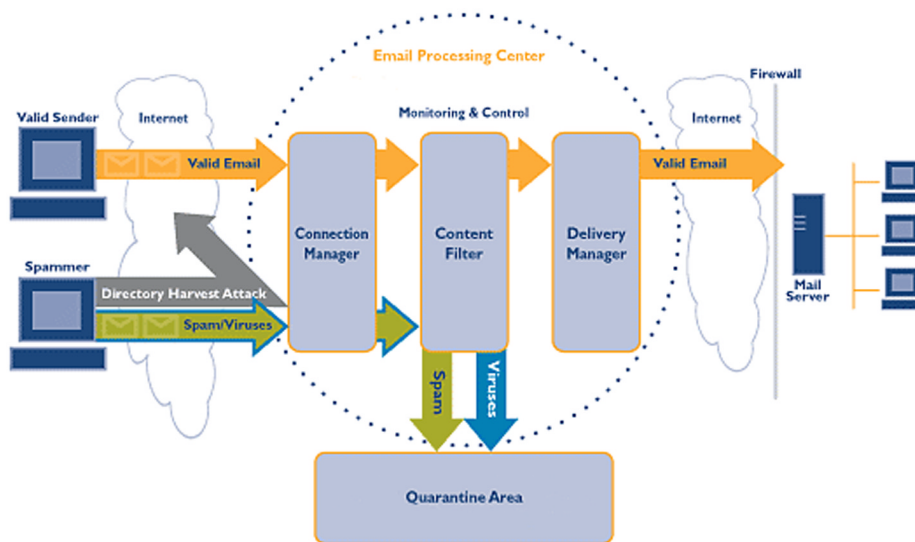
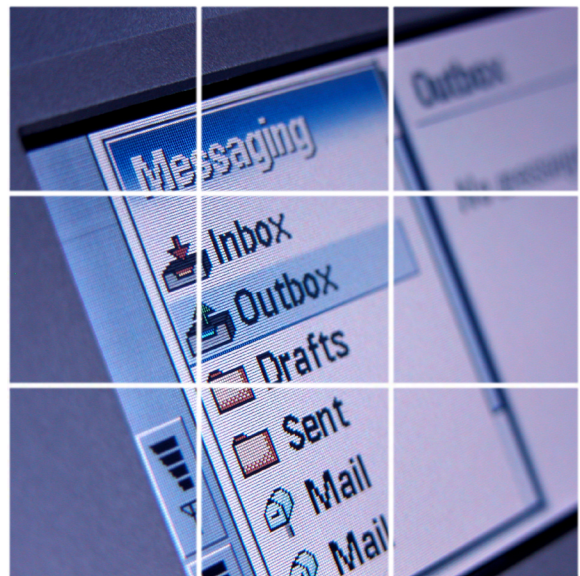
Then there is the issue of spam - the cost of bandwidth to receive it, hard drives to store it, and staff time to manage it.

Unsolicited commercial, or spam, e-mail costs U.S. companies \$874 per employee per year in lost productivity (*Nucleus Research, "Spam: The Silent ROI Killer"*)

And the potential exposure to legal liabilities from Spam containing offensive content, such as pornography, that can create a hostile work environment resulting in employee lawsuits if you have not implemented an anti-spam solution.

M9 Systems outsourced email systems and remote access solutions for small and medium business provides cost-effective, premium levels of reliability, security and support with highly redundant technologies, secure system infrastructure, multifactor antivirus and antispam services that include defense against Directory Harvest Attacks (DHA).

During a DHA, spammers attempt to deliver messages to multiple addresses, such as joeblogs@yourcompany.com, jblogs@yourcompany.com, and joe@yourcompany.com. Addresses that are not rejected by the receiving mail server are determined as valid. These addresses are compiled and sold to other spammers worldwide. Within hours, a brand new email box can be full of unsolicited, junk email.



A managed solution from M9 Systems also provides:

*Better handling of large spikes in message volume*

*Detection and prevention of denial of service attacks*

We can even take on full administration, provisioning and user management as part of our [Site Management](#) service.

**The Benefits:**

**Latest in e-mail protection techniques**  
**Improved productivity**  
**Reduced operations costs**